



## Economic and Cyber Crime Committee of the City of London Police Authority Board

**Date:** TUESDAY, 19 NOVEMBER 2024  
**Time:** 9.30 am  
**Venue:** COMMITTEE ROOMS, GUILDHALL

**Members:** Deputy James Thomson (Chair) Deputy Dawn Wright  
Tijs Broeke (Deputy Chair) Mandeep Thandi,  
Nicholas Bensted-Smith Naresh Hari Sonpar,  
Alderman Professor Emma Edhem Deputy Christopher Hayward,  
Jason Groves James Tumbridge,  
Deputy Madush Gupta Deputy Andrien Meyers,  
Sir Craig Mackey Michael Landau (External Member)  
Graham Packham

**Enquiries:** Kezia Barrass  
Kezia.Barrass@cityoflondon.gov.uk

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<https://www.youtube.com/@CityofLondonCorporation/streams>

A recording of the public meeting will be available via the above link following the end of the public meeting for up to one civic year. Please note: Online meeting recordings do not constitute the formal minutes of the meeting; minutes are written and are available on the City of London Corporation's website. Recordings may be edited, at the discretion of the proper officer, to remove any inappropriate material.

Whilst we endeavour to livestream all of our public meetings, this is not always possible due to technical difficulties. In these instances, if possible, a recording will be uploaded following the end of the meeting.

**Ian Thomas CBE**  
**Town Clerk and Chief Executive**

# AGENDA

## Part 1 - Public Agenda

1. **APOLOGIES**

2. **MEMBERS' DECLARATIONS UNDER THE CODE OF CONDUCT IN RESPECT OF ITEMS ON THE AGENDA**

3. **MINUTES**

To approve the public minutes and non-public summary of the meeting held on 16 September 2024.

**For Decision**  
(Pages 5 - 8)

4. **NATIONAL LEAD FORCE PERFORMANCE PACK**

Report of the Commissioner.

**For Information**  
(Pages 9 - 34)

5. **CYBER GRIFFIN UPDATE**

Report of the Commissioner.

**For Information**  
(Pages 35 - 38)

6. **INNOVATION & GROWTH - UPDATE OF CYBER & ECONOMIC CRIME RELATED ACTIVITIES**

Report of the Executive Director of Innovation and Growth.

**For Information**  
(Pages 39 - 42)

7. **QUESTIONS ON MATTERS RELATING TO THE WORK OF THE COMMITTEE**

8. **ANY OTHER BUSINESS THAT THE CHAIRMAN CONSIDERS URGENT**

9. **EXCLUSION OF THE PUBLIC**

**MOTION** - That under Section 100(A) of the Local Government Act 1972, the public be excluded from the meeting for the following item(s) on the grounds that they involve the likely disclosure of exempt information as defined in Part I of Schedule 12A of the Local Government Act.

**For Decision**

## **Part 2 - Non-Public Agenda**

10. **NON-PUBLIC MINUTES**

To agree the non-public minutes of the meeting held on 16 September 2024.

**For Decision**  
(Pages 43 - 44)

11. **STRATEGIC COMMUNICATIONS AND ENGAGEMENT PLAN FOR ECONOMIC AND CYBER CRIME**

Joint report of the Town Clerk and the Commissioner.

**For Information**  
(Pages 45 - 72)

12. **QUESTIONS ON MATTERS RELATING TO THE WORK OF THE COMMITTEE**

13. **ANY OTHER BUSINESS THAT THE CHAIRMAN CONSIDERS URGENT AND WHICH THE COMMITTEE AGREE SHOULD BE CONSIDERED WHILST THE PUBLIC ARE EXCLUDED**

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**ECONOMIC AND CYBER CRIME COMMITTEE OF THE CITY OF LONDON  
POLICE AUTHORITY BOARD  
Monday, 16 September 2024**

Minutes of the meeting of the Economic and Cyber Crime Committee of the City of London Police Authority Board held at Committee Rooms, 2nd Floor, West Wing, Guildhall on Monday, 16 September 2024 at 2.00 pm

**Present**

**Members:**

Deputy James Thomson (Chair)  
Alderman Professor Emma Edhem  
Jason Groves  
Deputy Madush Gupta  
Graham Packham  
Mandeep Thandi  
Deputy Dawn Wright  
Naresh Sonpar  
James Tumbridge

**Officers:**

Richard Riley	- Town Clerks Department
Oliver Bolton	- Town Clerk's Department
Kezia Barrass	- Town Clerk's Department
Mary Kyle	- Innovation and Growth
Adam Summerfield	- Innovation and Growth

**City of London Police**

Andrew Gould	- City of London Police
Oliver Shaw	- City of London Police
Lucy Cumming	- City of London Police
Michael Orchard	- City of London Police
Chris Bell	- City of London Police
Eleanor Summers	- City of London Police

**1. APOLOGIES**

Apologies were received from Tijs Broeke, Nicholas Bensted Smith, Deputy Chris Hayward and Sir Craig Mackey.

The Chair welcomed Mandeep Thandi to his first meeting of the Economic and Cyber Crime Committee.

**2. MEMBERS' DECLARATIONS UNDER THE CODE OF CONDUCT IN RESPECT OF ITEMS ON THE AGENDA**

There were no declarations.

**3. MINUTES**

**RESOLVED**, that the minutes of the meeting held on the 25 June 2024 be approved, subject to the amendment of the attendance of James Tumbridge.

4. **Q1 NATIONAL LEAD FORCE PERFORMANCE 2024/25**

Members received a report of the Commissioner which outlined the Q1 National Lead Force performance 2024/25.

Members welcomed the updated style of the report and suggested the use of comparative data and/or commentary to provide further context to the data included.

Members expressed concern that the abandoned call data had not been included, Officers recognised that the victims experience was the highest priority and outlined that the abandoned call metric would continue to be monitored. Officers to consider how to provide this data to Members in the most effective way.

Members also welcomed the offer of a detailed briefing at a future meeting on the seizure and storage of crypto-currencies.

**RESOLVED**, - that the report be noted.

5. **CYBER GRIFFIN UPDATE**

Members received a report of the Commissioner which provided an update on the Cyber Griffin programme.

During the discussion the following points were noted:

- Members queried if the programme would be taken to a national scale and were informed that this would be dependent on an upcoming Home Office spending review.
- Members suggested the that private sector could be interested in providing funding support for the programme. Officers agreed to follow up with Members directly.

**RESOLVED**, - that the report be noted.

6. **INNOVATION & GROWTH – UPDATE OF CYBER & ECONOMIC CRIME RELATED ACTIVITIES**

Members received a report of Innovation and Growth, which provided an update of cyber and economic crime related activities within the department.

Members welcomed the report and felt that this work should be promoted widely across the square mile and beyond. The Chair agreed and suggested that this would be included in the Strategic Communications and Engagement plan for Economic Crime of the City of London Police and the Authority.

**RESOLVED**, - that the report be noted.

7. **QUESTIONS ON MATTERS RELATING TO THE WORK OF THE COMMITTEE**

There was one question from a Member which related to the participation of Members when joining Committees virtually. It was outlined that for the Police Authority Board subcommittees, this participation would be at the discretion of the Chair.

8. **ANY OTHER BUSINESS THAT THE CHAIRMAN CONSIDERS URGENT**

There was no other business.

9. **EXCLUSION OF THE PUBLIC**

**RESOLVED** – that under Section 100(A) of the Local Government Act 1972, the public be excluded from the meeting for the following items of business on the grounds they involve the likely disclosure of exempt information as defined in Part I of Schedule 12A of the Local Government Act.

10. **NON-PUBLIC MINUTES**

**RESOLVED**, that the non-public minutes of the meeting held on 25 June 2024 be approved as an accurate record.

11. **UPDATE REGARDING ECONOMIC AND CYBER POLICE HEADQUARTERS (ECPHQ)**

Members received a report of the Commissioner which provided an update regarding economic and cyber police headquarters.

12. **STRATEGIC COMMUNICATIONS AND ENGAGEMENT PLAN FOR ECONOMIC AND CYBER CRIME**

Members received a joint report of the Town Clerk and the Commissioner which outlined the strategic communications and engagement plan for economic and cyber crime.

13. **FRAUD AND CYBER CRIME REPORTING AND ANALYSIS SERVICE - REGULAR PROGRAMME PROGRESS REPORT.**

Members received a report of the Commissioner which provided a regular progress report on the Fraud and Cyber Crime Reporting and Analysis Service programme.

14. **QUESTIONS ON MATTERS RELATING TO THE WORK OF THE COMMITTEE**

There were no questions.

15. **ANY OTHER BUSINESS THAT THE CHAIRMAN CONSIDERS URGENT AND WHICH THE COMMITTEE AGREE SHOULD BE CONSIDERED WHILST THE PUBLIC ARE EXCLUDED**

There was no other business.

**The meeting ended at 15:42**

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Chairman

**Contact Officer: Kezia Barrass**  
**Kezia.Barrass@cityoflondon.gov.uk**

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# Agenda Item 4

<b>Committee(s):</b> Economic and Cyber Crime Committee	<b>Dated:</b> 19 <sup>th</sup> November 2024
<b>Subject:</b> National Lead Force Performance Pack	<b>Public</b>
<b>Does this proposal require extra revenue and/or capital spending?</b>	No
<b>If so, how much?</b>	N/A
<b>What is the source of Funding?</b>	N/A
<b>Has this Funding Source been agreed with the Chamberlain's Department?</b>	N/A
<b>Report of: Commissioner of Police</b>	
<b>Report author: Lucy Cumming</b>	<b>For Information</b>

## Summary

This report is the most recent National Lead Force (NLF) Performance Pack that is produced quarterly and presented to the ECCC.

The performance pack reflects the objectives and measures set within the National Policing Strategy for Fraud, Economic and Cyber Crime and includes national performance in the areas that City of London Police, under NLF functions, lead and co-ordinate.

## Recommendation(s)

Members are asked to:

- Note the report.

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# CoLP Performance Measures

Q2: July – September 2024

Page 11



# Performance Assessment

The dashboard provides an assessment of City of London Police performance against the objectives set out in the **National Policing Strategy for Fraud, Economic and Cyber Crime 2023-28**. The National Policing Strategy was launched in November 2023 and translates national strategies and objectives set by His Majesties Government into actionable measures for policing in the areas of fraud, money laundering and asset recovery and cyber. The report shows CoLP attainment against the objectives. The National Policing Strategy sets out a purpose to “improve the UK policing response to fraud, economic and cyber crime” through three **key cross cutting objectives** of:

- Improving outcomes for victims;
- Proactively pursuing offenders;
- Protecting people and business from the threat of Fraud, Economic and Cyber Crime.

The NLF plan sets out **key cross cutting enabling commitments** that City of London Police is seeking to achieve:

We will deliver and co-ordinate regional Proactive Economic Crime Teams and uplifted National Lead Force teams to form part of the National Fraud Squad. The NFS teams will proactively target fraudsters and disrupt offending achieving criminal justice and alternative outcomes.	↑
We will deliver enhanced victim care & support to victims of fraud & cyber crime, to reduce harm of offending and prevent re-victimisation.	↑
We will deliver agreed and consistent content across the PROTECT network, to ensure consistent messaging in line with HMG guidance and promoting HMG systems and services.	↑
We will improve the policing response to fraud. Fraud and Cyber Reporting and Analysis Service (FCCRAS) objectives will be added when the system launches.	↑
We will increase the policing response and outcomes linked to NFIB / FCCRAS crime dissemination packages	↑
We will lead the National Fraud Squad to PURSUE identified high harm offenders through joint, centrally co-ordinated national operations and to participate in NECC led fraud intensifications throughout the year.	↓
We will upskill and train our staff so that they are able to effectively respond to the threat of fraud, economic and cyber crime.	↑
We will develop and action a National Economic Crime Workforce Strategy.	⇨

# Executive Summary: Key Cross Cutting Strategic Objectives



Improve outcomes  
for victims.



Proactively pursue  
offenders.



Protect people and  
businesses from the threat  
of fraud, economic and  
cyber crime.

- Page 13
- VCU supported **4,509** victims
  - NECVCU staff made **37,715** contacts
  - **354** victims got **£355,908** compensation
  - **66%** of highly likely allegations reviewed
  - **311** judicial outcomes recorded
  - **141** aged disseminations completed
  - **90%** satisfaction with Action Fraud

- **41** OCG disruptions recorded
- **222** SOC disruptions **+3%** on Q2 23/24
- **36** POCA activities valued at **£2,846,260**
- **828% (+81,131)** increase in disruptions
- **396** disseminations to CoLP teams
- LFOR planned for an intensification in Q3, but none were held in Q2

- **3,190** people at **38** Protect events hosted by Fraud and Funded Units
- NLF Ops sent **75** social media posts with **964,399** impressions
- Action Fraud had **434** social media posts
- **2,318** vulnerable person alerts sent
- ECCA held **14** courses, up **27% (+3)**



# National Lead Force Fraud Operations: Includes National Fraud Squad Teams and Funded Units

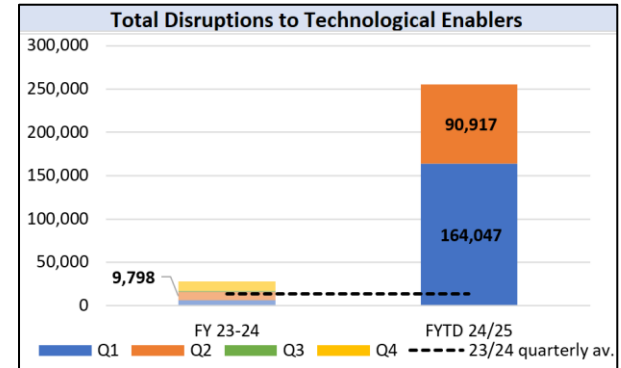
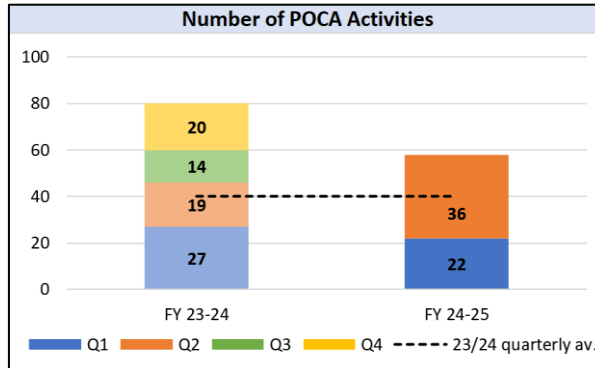
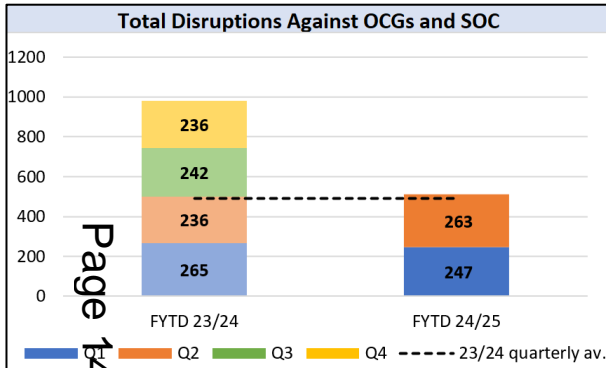
We will deliver and co-ordinate regional Proactive Economic Crime Teams and uplifted National Lead Force teams to form part of the National Fraud Squad. The NFS teams will proactively target fraudsters and disrupt offending achieving criminal justice and alternative outcomes.



Proactively pursue offenders.

## Success Measures:

- A. Increase the number of disruptions against fraud organised crime groups and serious organised crime
- B. Increase the number of POCA activities
- C. Increase the number of disruptions against technological enablers



### OCG Disruptions

- Teams are investigating **70** OCGs
- In Q2 teams recorded against OCGs:
- **9 major** disruptions (+3 on 23/24 Q2)
- **25 moderate** (+14 on 23/24 Q2)
- **7 minor** disruptions (+3 on 23/24 Q2)
- **222** disruptions against other threats is a **+3% (7)** increase on Q2 23/24

### Financial Disruptions

- In Q2 Fraud Teams reported **36** POCA activities up **89% (+17)** from Q2 23/24
- These had a value of **£2,846,260** up **109% (+£1,487,289)** from Q2 23/24
- **12** confiscations, **5** asset restraining, **18** cash detentions and **1** cash forfeiture
- **354** victims were awarded a share of **£355,908** in compensation

### Technological Disruptions

- In Q2 Fraud teams reported:
- **554** disruptions to websites
  - **90,358** to cards and bank accounts
  - **17** to social media accounts
  - **828% (+81,131)** increase on Q2 23/24



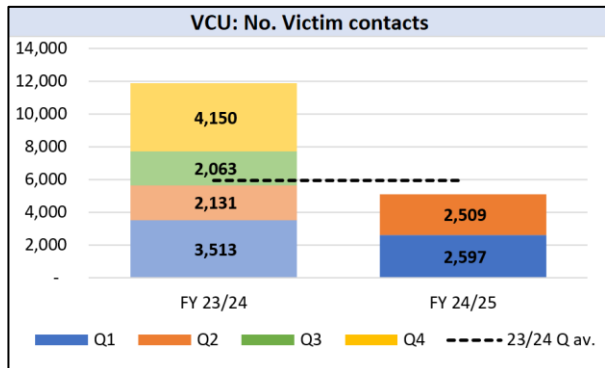
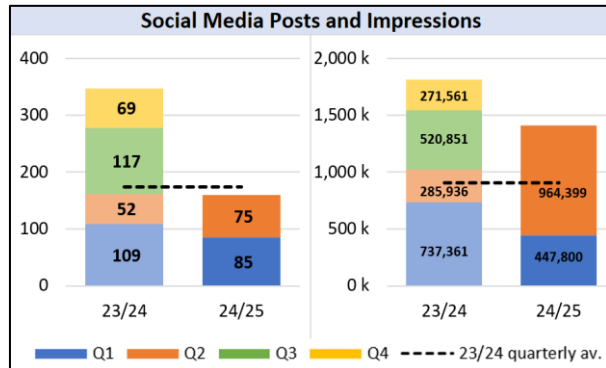
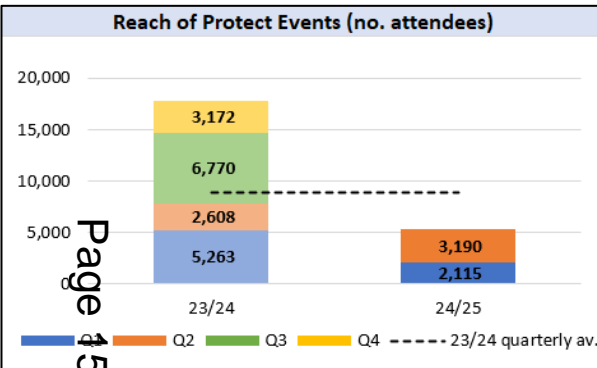
# National Lead Force Fraud Operations: Includes National Fraud Squad Teams and Funded Units

We will deliver enhanced victim care & support to victims of fraud & cyber crime, to reduce harm of offending and prevent re-victimisation. We will deliver agreed and consistent content across the PROTECT network, to ensure consistent messaging in line with HMG guidance and promoting HMG systems and services.



## Success Measures:

- A. Increase the number of protect engagements and attendees
- B. Increase the number of social media posts and impressions
- C. Increase the number of Victim Support Unit contacts



### Protect Events

- Teams held **38** events in Q2
- **24% decrease (-12)** from Q2 23/24
- **3,190** people attended these events
- **+22% (+582)** attendees from Q2 23/24
- Activity rose in the quarter to **29** events with **2,510** attendees in September

### Social Media

- Teams posted **75** messages on social media, up **44% (+23)** from Q2 23/24.
- The related impressions rose to **964,399**, up **237% (+678,463)** on Q2 23/24
- Impressions were particularly high in August due to a press release regarding a retail fraud investigation

### Victim Care Unit

- The VCU supported **4,509** victims in Q2, relating to **22** investigations.
- 1,447 VCOP updates were sent by email and 1,062 by post a total of **2,509**, up **18% (+378)** from Q2 23/24.



## National Lead Force Fraud Operations: Includes National Fraud Squad Teams and Funded Units

We will increase the policing response and outcomes linked to NFIB / FCCRAS crime dissemination packages. We will lead the National Fraud Squad to PURSUE identified high harm offenders through joint, centrally co-ordinated national operations and to participate in NECC led fraud intensifications throughout the year.



Improve outcomes for victims.

### Success Measures:

- Increase the judicial outcome rate for CoLP
- Support CoLP teams to engage in intensification efforts
- Decrease CoLP aged outstanding disseminations

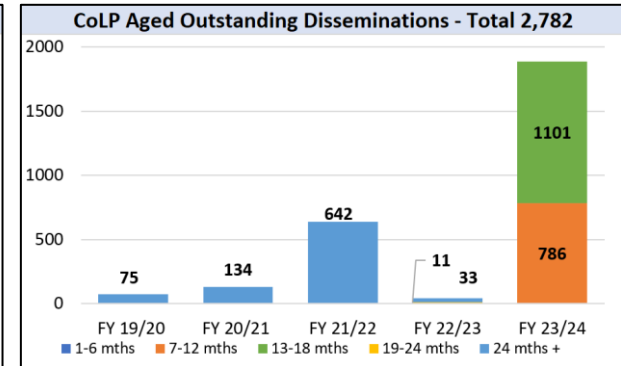
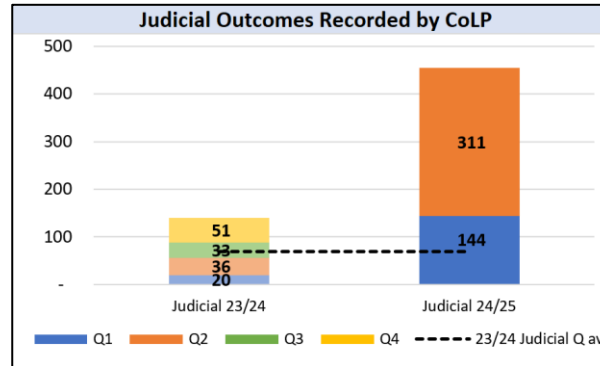


### LFOR intensifications

There was no national NECC intensification scheduled for Q2. The next intensification period will be in November and is named Op EMMA 10. This will be a national intensification targeting money mules.

During Q2 13 intelligence and evidence packages have been built in preparation for EMMA 10 and distributed by the CoLP based Intelligence Development Team to the Regional Proactive Economic Crime Teams for investigation.

In Q2 CoLP intelligence teams also supported the NCA's Op Neogamy, a service used to 'spoof' phones to commit fraud was taken down.



### Judicial Outcomes

- In Q2 CoLP teams recorded **311** judicial outcomes
- Up **764% (+275)** from Q2 23/24 and more than the entirety of last year.
- 69% of the 24/25 outcomes are from two large NLF investigations recording 105 outcomes in Q1 and 209 in Q2
- 65** no further action outcomes were also recorded, down **44% (-51)** from Q2 23/24

### Outstanding Disseminations

- At the end of Q2 **2,782** disseminations from 19/20 to 23/24 were with CoLP teams awaiting outcomes.
- This is down **-4.82% (-141)** from the end of the previous quarter showing improvement





## National Reporting Service: Includes NFIB, Action Fraud (AF) and NECVCU

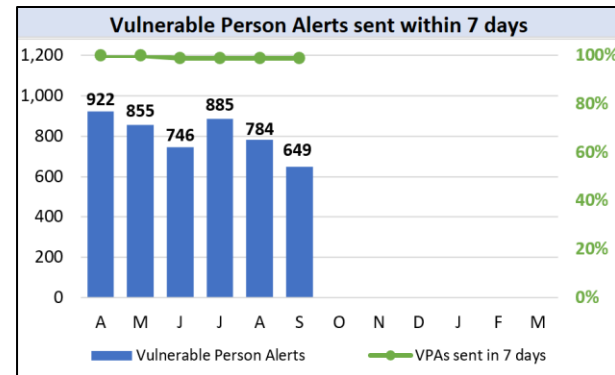
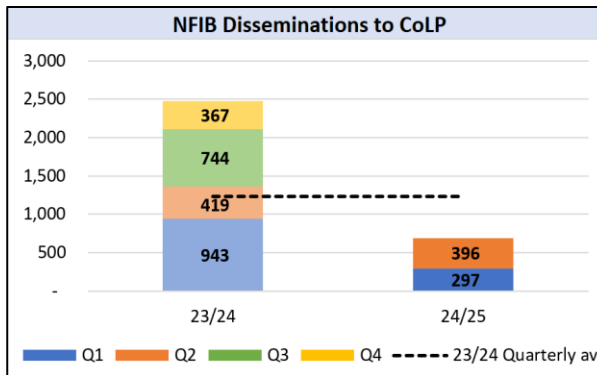
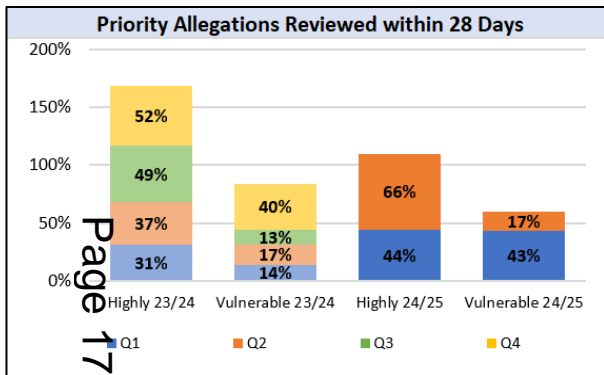
We will deliver the Fraud and Cyber Reporting and Analysis Service (FCCRAS) - including the ability to feedback intelligence into the system for further development and inclusion in intelligence packages. We will ensure intelligence is appropriately recorded and disseminated to assist with all 4P outcomes



Proactively pursue offenders.

### Success Measures:

- Increase the allegations of fraud reviewed in 28 days meeting 'highly likely' & 'likely vulnerable' on the solvability matrix
- Increase the number of NFIB packages disseminated to CoLP teams
- To review and, where appropriate, disseminate vulnerable person alert within 7 days.



### Priority Allegations

- In Q2 NFIB teams reviewed:
- 66%** of allegations that are highly likely to be solved, up **50% (+22%)** from Q2 23/24
- 17%** of 'likely to be solved' with a vulnerability element, no change from Q2 23/24

### Disseminations to CoLP

- NFIB sent **396** disseminations to CoLP teams in Q2
- This was down **5% (-23)** on Q2 23/24 and down **36% (-223)** on the 23/24 quarterly average
- In the same period all NFIB disseminations fell by **1% (-290)** from Q2 23/24 from 24,490 to 24,200 showing overall consistency

### Vulnerable Person Alerts

- NFIB sent **2,318** vulnerable person alerts to forces in Q2
- This is an increase of **31% (+554)** alerts from Q2 23/24
- 99%** of these were sent within the 7-day target timescale



# National Reporting Service: Includes NFIB, Action Fraud (AF) and NECVCU

We will improve the policing response to fraud.

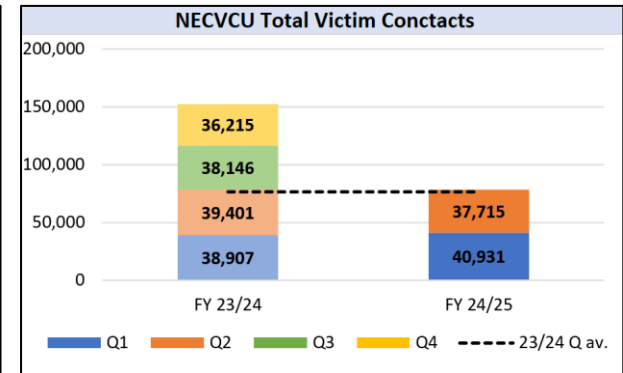
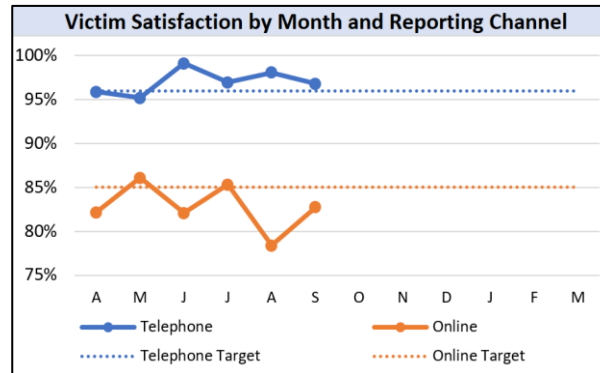
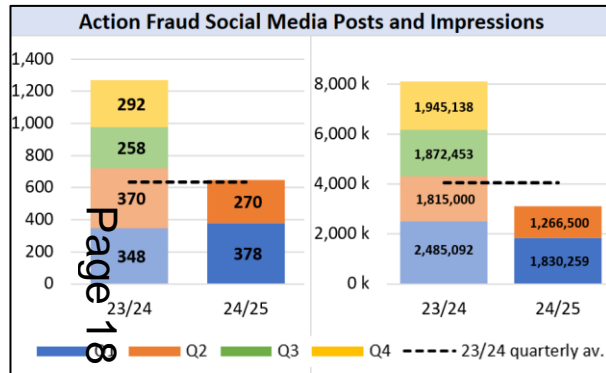
Fraud and Cyber Reporting and Analysis Service (FCCRAS) objectives will be added when the system launches.



Improve outcomes for victims.

## Success Measures:

- Increase the number of Action Fraud social media posts and impressions
- Maintain the percentage of survey respondents who are satisfied with the Action Fraud reporting service
- Increase number of fraud victims who receive protect advice (in person, via phone or email)



## Action Fraud Social Media

- AF made **434** posts in Q2, up **17% (+64)** from Q2 23/24
- The related impressions for these posts totalled **1,660,500** a drop of 9% from 1,815,000 the previous year

## Action Fraud Satisfaction

- Contact Centre satisfaction at **97%** in Q2, 2% higher than the 95% target
- Online reporting stable at **82%**, 3% below the 85% target
- Of the 91,331 survey links delivered in Q2 just **1.2%** chose to provide satisfaction feedback
- Call abandonment was at 38%, up 10% from Q2 23/24

## NECVCU Victim Contacts

- NECVCU staff made **37,715** contacts, down 4% (**-1,686**) from Q2 23/24
- £621,226** of funds were recovered, up 272% (**+£454,233**) from Q2 23/24
- 2,679** vulnerable Level 2 victims were contacted, in line with Q2 23/24



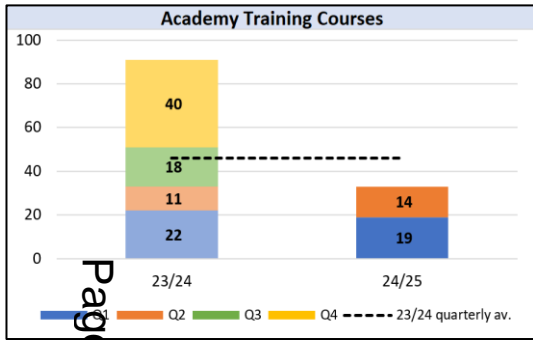
**Economic Crime Police Headquarters:** Includes Workforce Strategy, Economic Crime and Cyber Academy

and Protect. We will upskill and train our staff so that they are able to effectively respond to the threat of fraud, economic and cyber crime. We will roll out a revised performance framework across PURSUE, PROTECT, PREPARE and PREVENT. ROCUs and Forces to ensure completion of performance framework and resulting recommendations. We will invest in and explore technological and data sharing solutions and opportunities.



**Success Measures:**

- A. To increase delegate training levels in the Economic and Cyber Crime Academy (ECCA).
- B. Deliver objectives against National Workforce Strategy.



**Academy**

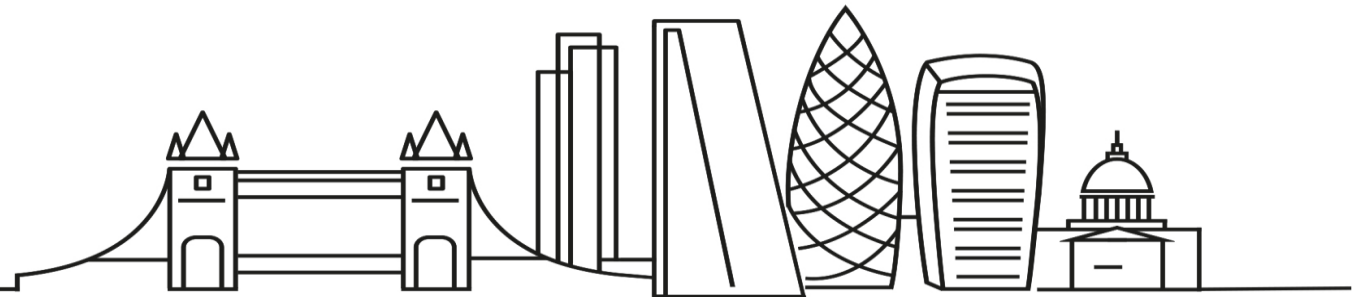
- In Q2 the ECCA held **14** courses, up **27% (+3)** from Q2 23/24
- The number of classroom delegates also rose by **32% (+41)** to 170
- Satisfaction fell by 2% from Q2 23/24 to **92%** which is in line with the benchmark
- Crypto training delegates increased by **383% (+276)** to 348 from a total of 72 for the whole of 23/24.

	Activities	Next Milestone	Status	Workforce Strategy Summary
Attraction	University Placement	Cohort 2 applications go live	Green	<b>IN PROGRESS, ON TRACK:</b> The first cohort have been onboarded into CoLP. Progress on the second cohort is good.
	Direct Entry Detectives	Agree commercials and sign contract	Orange	<b>IN PROGRESS, DELAYED:</b> Progressing plans with Police Now for a direct entry detective cohort (April 2025). Amber due to delays in recruiting syndicate leads and finalising 2 year timeline.
	Apprenticeships	Scope Options for delivery	Green	<b>IN PROGRESS, ON TRACK:</b> Scoping is progressing with cyber internships being considered.
	Joint Recruitment campaigns	Recruit a lead for this workstream	Red	<b>AT RISK:</b> slow progress due to no lead being recruited
	Alumni Network	Recruit lead & create a project plan	Red	<b>IN PROGRESS, DELAYED:</b> Ex staff have been contacted however there is no project plan on how or what is planned to be delivered.
Development	Mentoring	Onboard supplier	Red	<b>AT RISK:</b> Opportunity to mentor new FIs that were part of the AMLAR uplift programme to free up more time for ROCUs. Invitation to Tender ITT extended to close on the 16th Aug.
	Career Pathways	Recruit lead & create a project plan	Grey	<b>NOT STARTED-</b> not started due to no lead being recruited
	Living Library	Soft launch event at the protect conference	Green	<b>IN PROGRESS, ON TRACK:</b> Partnering with West Yorkshire ECU and ECCA to create a Living Library, where individuals share their diverse stories to share niche skills.
	Pay Parity report	Recruit lead & create a project plan	Grey	<b>NOT STARTED-</b> not started due to no lead being recruited
	Volunteer App	Plan activity with the lead	Orange	<b>IN PROGRESS, DELAYED:</b> Progressing plans to extend the Cyber volunteer app to fraud and economic crime professionals.
Strengthen partnerships	Partnership Centres of Excellence (COE)	Recruit lead & create a project plan	Grey	<b>NOT STARTED-</b> not started due to no lead being recruited
	Skills development- Challenge panels with PSFA & PwC	First session February 2025	Green	<b>IN PROGRESS, ON TRACK:</b> PwC/ PSFA/ WYP are partnering on practitioner led workshops to generate new ideas
	Skills development- L&D with Apple & Lloyds banking	Recruit lead & create a project plan	Orange	<b>IN PROGRESS, DELAYED:</b> A lead needs to be recruited urgently to ensure relationships and momentum is not lost.

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# National Lead Force National Delivery Plan Performance Report

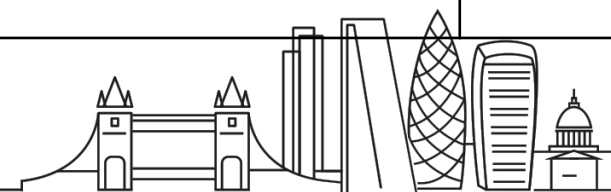
Page 21  
Q2: July – September 2024



# Performance Assessment

The dashboard provides an assessment of national policing performance against the objectives set out in the **National Policing Strategy for Fraud, Economic and Cyber Crime 2023-28**. The National Policing Strategy was launched in November 2023 and translates national strategies and objectives set by His Majesties Government into actionable measures for policing in the areas of fraud, money laundering and asset recovery and cyber. The report shows national attainment against the objectives. The National Policing Strategy sets out a purpose to "improve the UK policing response to fraud, economic and cyber crime" through three **key cross cutting objectives** of: Improving outcomes for victims; Proactively pursuing offenders; Protecting people and business from the threat

<b>MLAR 1</b>	We will increase criminal justice outcomes and disruptions against money laundering offenders.	↓
<b>MLAR 2</b>	We will seize and restrain more criminal assets through including released asset denial activity	↑
<b>MLAR 3</b>	We will provide training to policing on how to investigate and seize crypto assets. We will ensure accurate records of crypto assets seizures are maintained and provided.	↑
<b>Fraud 1</b>	We will increase the policing response and outcomes linked to NFIB / FCCRAS crime dissemination packages.	↑
<b>Fraud 2</b>	We will deliver and co-ordinate regional Proactive Economic Crime Teams and uplifted National Lead Force teams to form part of the National Fraud Squad. The NFS teams will proactively target fraudsters and disrupt offending achieving criminal justice and alternative outcomes.	↑
<b>Fraud 3</b>	We will lead the National Fraud Squad to PURSUE identified high harm offenders through joint, centrally co-ordinated national operations and to participate in NECC led fraud intensifications throughout the year.	↓
<b>Fraud 4</b>	We will support and assist the national development and implementation of the Fraud Targeting Cell by contributing resource and supporting the delivery of systems and processes. We will increase intelligence packages into the system leading to increased proactive operations.	↓
<b>Fraud 5</b>	We will develop and deliver a centrally co-ordinated National Fraud PROTECT Network that will align with the National Cyber PROTECT Network, share best practice, and promote local delivery of national messaging.	⇒
<b>Fraud 6</b>	We will deliver agreed and consistent content across the PROTECT network, to ensure consistent messaging in line with HMG guidance and promoting HMG systems and services.	↑



A local service with a national role, trusted by our communities to deliver policing with professionalism, integrity and compassion

# Performance Assessment

Cyber 1	We will increase the policing response and outcomes linked to NFIB / FCCRAS crime dissemination packages. We will ensure full and timely compliance from forces to record disseminations from the NFIB appropriately and that subsequent outcomes are reported back to NFIB correctly.	↓
Cyber 2	We will increase intelligence led proactive operations and self-development operations regarding Computer Misuse Act offending, ensuring the relevant deconfliction safeguards are followed.	↑
Cyber 3	We will develop the current PROTECT notification processes to ensure a consistent approach to both the direct PROTECT officer taskings and the notifications delivered at scale.	↑
Cyber 4	We will ensure ROCUs and Forces are regularly using Police CyberAlarm to help support member organisations when issues are identified and use the data to inform and drive PROTECT, PREVENT and PURSUE activity. PROTECT Officers will promote Police CyberAlarm to all SME organisations they engage with.	↓
Cyber 5	We will deliver the new NPCC Cyber Resilience Centre (CRC) Model. This includes the new Operating Model to deliver the levels of consistency and assurance required. CRCs and PROTECT officers will work together to support each other's work and grow CRC membership.	↑
Cyber 6	We will develop improved referral process for new nominals - to include Target Operating Model and definition of when a referral should be made. We will introduce a single national or regional referral mechanism and implement risk assessment (CORA) and tasking mechanisms for PREVENT referrals.	↑
Cyber 7	We will roll out the Cyber & Digital Specials & Volunteers (CDSV) Programme and platform to every region and Force and ensure effective management and utilisation of CDSV skills across the network.	↓
Cyber 8	We will revise and roll out a clear training, CPD and accreditation pathway for all roles within TCUK, with regular reviews of the training needs analysis and advancements in technology / threats. NPCC Deliver new strategy and delivery with the Economic and Cybercrime Academy.	↓



# Executive Summary: Key Cross Cutting Strategic Objectives



Proactively pursue offenders.

- MLAR asset seizures valued at £15,061,701
- £1,863,192 in Cryptocurrency seizures
- 2,041 disruptions for Fraud, 26 were Major
- No intensification, but national operation
- The FTC sent 29 intel disseminations



Improve outcomes for victims.

- 10 judicial reviews were recorded for MLAR
- 1,162 MLAR disruptions including 44 Major
- NFIB disseminations increased by 63% (+3,876)
- 35% (+497) increase in Fraud judicial outcomes
- 10% reduction in outstanding disseminations
- 21 Cyber judicial outcomes
- 5,864 disruptions for Cyber, 74 were Major
- CyberAlarm notifications trial launched in Oct
- Cyber training fell by 23%, a seasonal pattern



Protect people and businesses from the threat of fraud, economic and cyber crime.

- Protect teams supported 5 campaigns
- 1,162 Fraud Protect disruptions
- Cyber Protect notification pack to launch
- 391 new SMEs signed up to CyberAlarm
- 500 referrals to Cyber Resilience Centres
- 175% increase in CORA reviews
- 52 Cyber Prevent referrals received
- 20 CDSVs in 15 forces were active



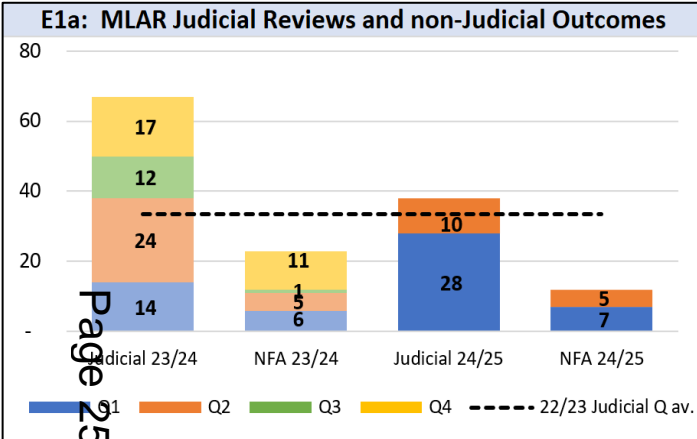
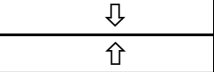


**Performance Measure 1:** We will increase criminal justice outcomes and disruptions against money laundering offenders.

**Success Measures:**

**E1a** Increase judicial outcomes for money laundering cases.

**E1b** Increase the number of disruptions at all levels.



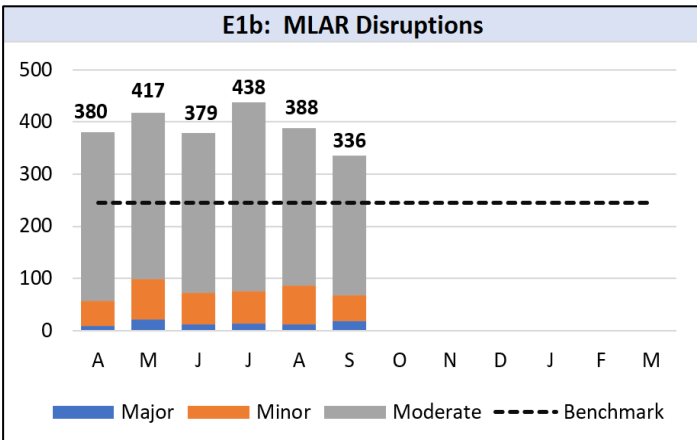
**E1a** Currently, there are no judicial outcomes recorded for money laundering and asset recovery on APMIS as they are not tracked under the current Home Office framework. However, we can measure arrests and outcomes. These are now counted as Judicial Reviews through the measures of Charged and NFA.

For Q2, 10 judicial reviews were recorded, this is 58% (-14) decrease compared to Q2 for the previous year. The yearly total of 38 judicial reviews is 12% (+4) above the benchmark target from 23/24.

The **Agency and Partner Management Information System (APMIS)** is the performance reporting and tasking system for the NCA and partners. The majority of data in this report is taken from this system.

APMIS was rolled out to all forces in 2023. The number of forces that are loading fraud, economic and cyber crime data is growing as forces obtain more licenses, however this is still a work in progress.

CoLP is encouraging all forces and regions in the use of APMIS during regular force engagement visits.



**E1b** Money laundering and asset recovery is classed as illicit finance on APMIS. In Q2, there were a total of 1,162 disruptions.

- 44 major (31% increase (+10) in comparison to Q2 23/24)
- 186 moderate (55% increase (+66) in comparison to Q2 23/24)
- 932 minor (151% increase (+561) in comparison to Q2 23/24)

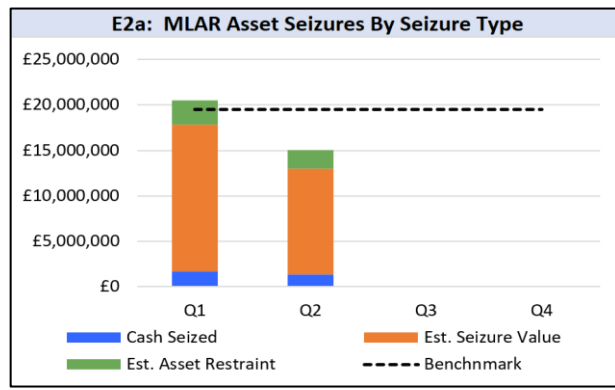
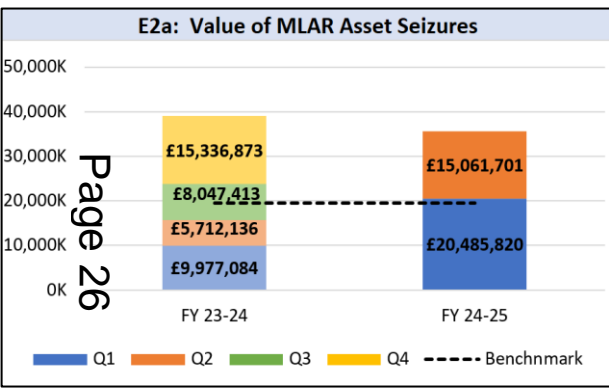
The benchmark from 23/24 was 2,940, which translates to 735 disruptions per quarter. For Q2, disruptions are 58% (+427) above the benchmark target. Overall, a positive quarter for disruptions.



**Performance Measure 2:** We will seize and restrain more criminal assets through including released asset denial activity  
**Performance Measure 3:** We will provide training to policing on how to investigate and seize crypto assets. We will ensure accurate records of crypto assets seizures are maintained and provided.

**Success Measures:**

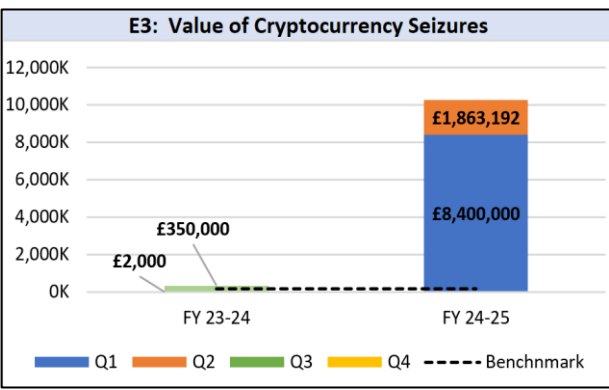
<b>E2a</b> Increase the number of asset freezing orders, restrained assets, and recovered and confiscated assets.	↑
<b>E2b</b> Increase the number of Civil Recovery Orders.	N/A
<b>E3</b> Recover a higher number of crypto assets.	↑



**E2a** In Q2 a value of £15,061,701 asset seizures were recorded for money laundering and asset recovery. This is a 90% (+£9,349,565) increase from the same period in 23/24, and 23% (+£4,475,052) above the 23/24 quarterly average.

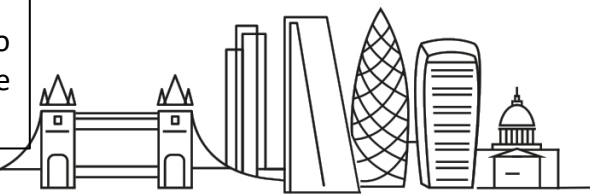
A breakdown of the seizure types shows estimated seizure value accounted for 77% of all seizures for Q2. For the previous year estimated seizure value was the highest occurring seizure type at 90%. The types of asset seizures can vary depending on the operation or intensification occurring within that period.

**E2b** Currently, there are no outcomes available for civil recovery orders on APMIS. This is likely an entry issue and has been raised for discussion.



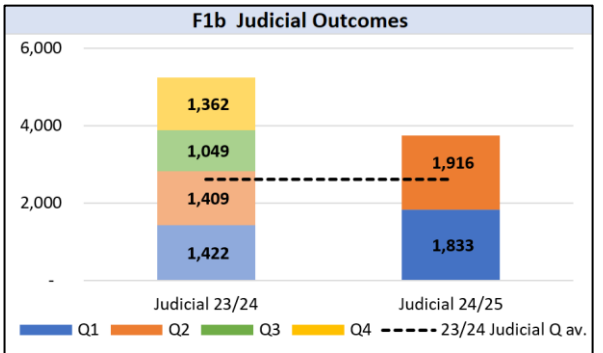
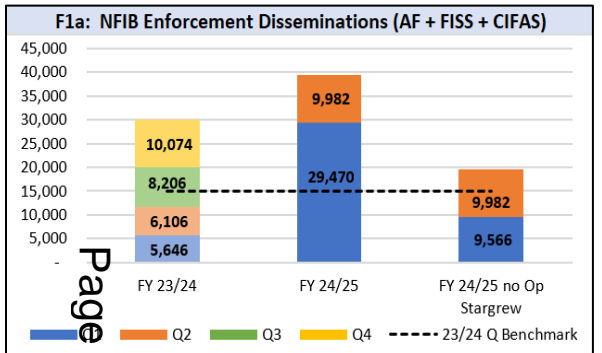
**E3** For Q2, there has been £1,863,192 in cryptocurrency seizures. The quarterly benchmark for this quarter is £78,636 and Q2 is reporting 12,952% above this (+£10,184,556). This increase can be explained by the new powers that came into force this year for crypto asset seizures.

It is believed that all ROCUs are seizing crypto assets, and in the last year ROCUs have also corrected some input errors on APMIS, inflating the 24/25 figures in comparison to 23/24. The NWROCU reported a single seizure of £680k+ in Q2.



**Performance Measure 1:** We will increase the policing response and outcomes linked to NFIB / FCCRAS crime dissemination packages.

Success Measures:	
<b>F1a</b> Increase the number of NFIB Pursue disseminations received and alternative positive outcomes (Outcome 22).	↑
<b>F1b</b> Improve the judicial outcome rate and the alternative positive outcome rate.	↑
<b>F1c</b> Reduce the percentage of outstanding returns.	↓

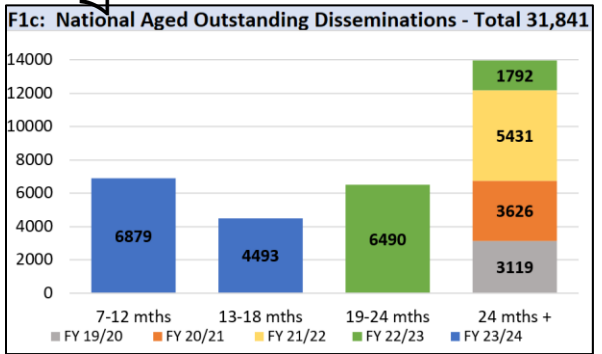


**F1a** NFIB disseminations increased in Q2 by 63% (+3,876) in comparison to Q2 for the previous year. Q1 reported a large increase due to Met led operation Op Stargrew, targeting a web-based platform described as a one-stop shop for phishing. Q2 is reporting figures are closer to normal range, however still considerably larger than the previous year's average.

We are currently not able to measure alternative positive outcomes due to changes being made within the Home Office counting rules.

**F1b** Nationally, there have been 1,916 judicial outcomes during this period and 10,064 non-judicial outcomes. This represents a 35% (+497) increase in judicial outcomes in comparison to the previous year. NFA outcomes have decreased by 3% (-346) in the same period. The high levels of outcomes in Q2 24/25 are driven by two large cases returning large numbers of outcomes.

All 45 forces were compliant in providing outcome information in a timely manner in Q2.



**F1c** For aged outstanding disseminations, data up to September 2024 reports 44% (31,841) of disseminations are marked as outstanding for England and Wales.

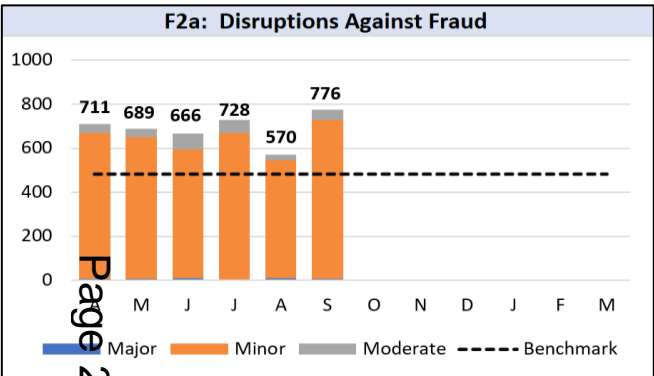
In comparison to Q1 24/25, this is a 10% reduction (-3,320).

Total outcomes reported in a period can relate to disseminations from any time. The volume of outcomes fluctuates throughout the year as cases with varying numbers of crimes attached are completed. E.g. an investigation into a boiler room might have hundreds of outcomes attached to it and closing the case will give many outcomes, potentially bringing closure to multiple victims.

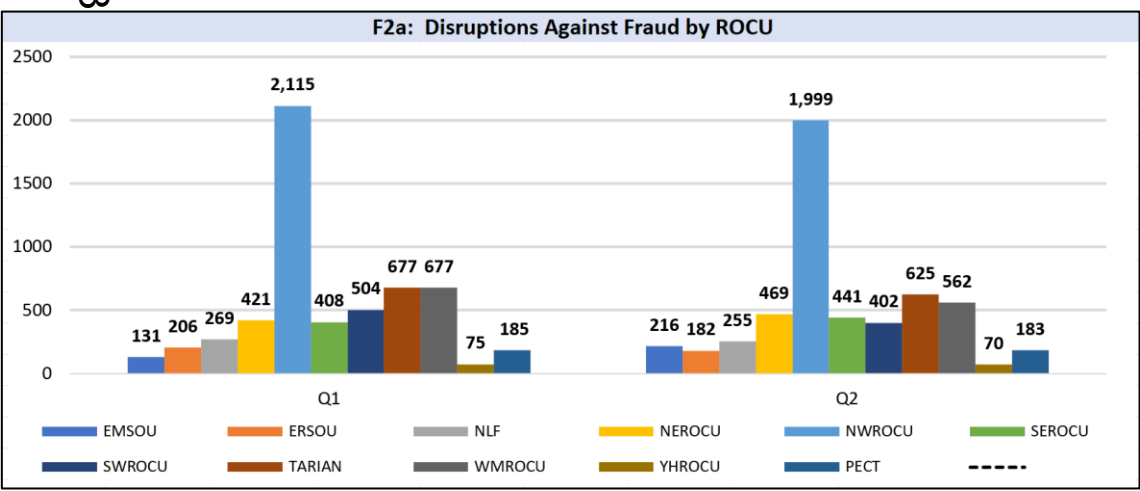


**Performance Measure 2:** We will deliver and co-ordinate regional Proactive Economic Crime Teams and uplifted National Lead Force teams to form part of the National Fraud Squad. The NFS teams will proactively target fraudsters and disrupt offending achieving criminal justice and alternative outcomes.

Success Measures:	
<b>F2a</b> Increase the number of disruptions against Fraud.	↑
<b>F2b</b> Increase the number of disruptions against Fraud organised crime groups (OCGs).	N/A



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**F2a** Nationally there were 2,074 disruptions recorded for Q2. This is 43% above the current benchmark for 23/24 (+1246).

For fraud related disruptions there were:

- **22 major** disruptions (5% increase (+1) in comparison to Q2 23/24)
- **128 moderate** disruptions (36% decrease (-73) in comparison to Q2 23/24)
- **1,924 minor** disruptions (111% increase (+1,014) in comparison to Q2 23/24)

**F2b** For OCG related disruptions, there is a software related issue which is currently in development, and we expect the data to be available for Q3.

Overall, there has been an increase in recording disruptions on APMIS, however the incorrect labelling of the different types of disruptions can cause a skew in the statistics. Ensuring the disruptions are correctly labelled as OCG disruptions can help to mitigate this. CoLP are engaging with all forces and regions to encourage the correct usage of this system.



**Performance Measure 3:** We will lead the National Fraud Squad to PURSUE identified high harm offenders through joint, centrally co-ordinated national operations and to participate in NECC led fraud intensifications throughout the year.

**Performance Measure 4:** We will support and assist the national development and implementation of the Fraud Targeting Cell by contributing resource and supporting the delivery of systems and processes. We will increase intelligence packages into the system leading to increased proactive operations

**Success Measures:**

**F3** Engage in all intensification efforts and evaluate operation-specific outcomes, including arrests, disruptions, asset seizures, and charges.



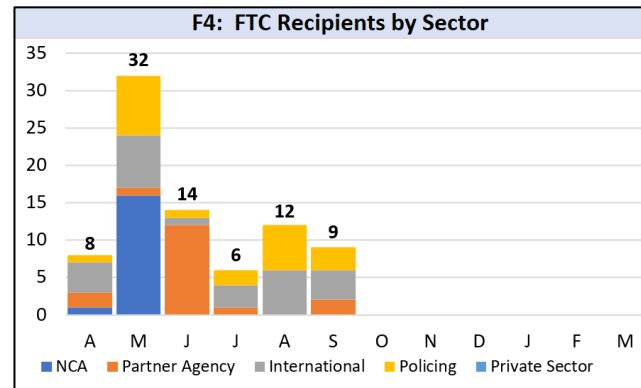
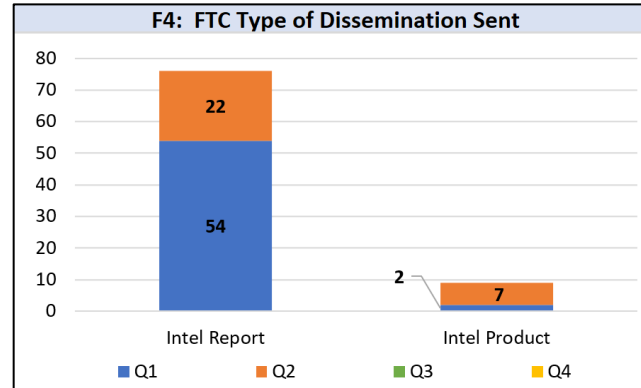
**F4** Increase the number of fraud targeting cell packages allocated, adopted and investigated.



**F3** There was no national NECC led intensification scheduled for Q2. The next intensification period will be in November and is named Op EMMA 10. This will be a national intensification targeting money mules. During Q2 13 intelligence and evidence packages have been built in preparation and distributed by the Intelligence Development Team to the Regional Proactive Economic Crime Teams.

In Q2 the NCA led a national investigation, Op Neogamy, into a criminal service used to 'spoof' phones to commit fraud. It allowed fraudsters to socially engineer victims into believing they were speaking to a company, such as a financial institution. The estimated number of UK victims is over 170,000 and of those who reported to Action Fraud, the average loss is over £9,400.

The NCA identified users of this service and sent intelligence packages to PECT teams for investigation. CoLP teams have checked nearly 100,000 entities of identifiable information on the NFIB database and Action Fraud system, providing grounds for research gathering and analysis that will go toward intelligence packages, and further prevention and disruption.



**F4** The Fraud Targeting Cell (FTC) is a multi-agency team, currently comprised of staff from City of London Police and the National Crime Agency, primarily focused on proactive, suspect led intelligence development into the highest harm fraud offenders impacting the UK.

The team launched in April 2024 and produce intelligence packages for the National Fraud Squad (NFS) and the wider system.

In the second quarter since the team launched, there have been numerous presentations made to the ROCUs and private sector. The team received 18 referrals in relation to Telegram handles believed to be engaged in money mule herding activity, and development work began to produce packages to disseminate to the PECTs as part of the Op Emma 10 intensification against this fraud type.

In Q2, 38 Referrals were received, and 29 intelligence disseminations were sent out by the team. Of these disseminations, one was sent internationally, one to the Met, and three were referred to the London PECT.



**Performance Measure 5:** We will develop and deliver a centrally co-ordinated National Fraud PROTECT Network that will align with the National Cyber PROTECT Network, share best practice, and promote local delivery of national messaging.

**Performance Measure 6:** We will deliver agreed and consistent content across the PROTECT network, to ensure consistent messaging in line with HMG guidance and promoting HMG systems and services.

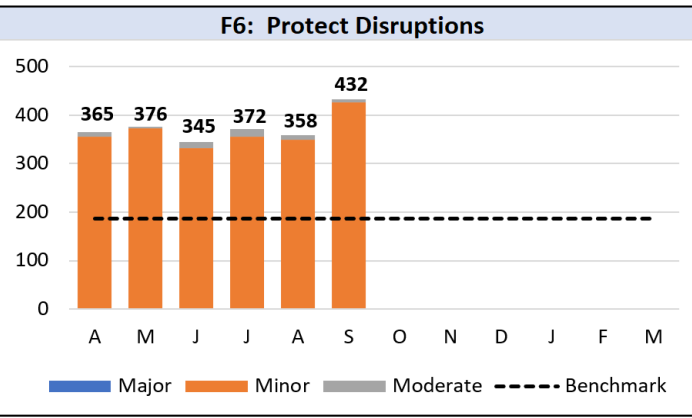
Success Measures:	
<b>F5a</b> Increase the number of Protect engagement events and attendees.	⇒
<b>F5b</b> Percentage of protect engagement event attendees (organisations and public) satisfied with the engagement they attended	⇒
<b>F5c</b> Percentage of protect engagement event attendees (organisations and public) likely to change their behaviours as a result of engagement	⇒
<b>F6</b> Increase the number of individuals reached with social media campaigns	↑

**F5b&c** The National Protect Coordinator and their team have finalised the surveys and they were sent out to the Regional Fraud Protect Coordinators at the beginning of October. Some data should be available for the Q3 report.

PROTECT teams' recruitment is complete in eight Regions. The two regions still under recruitment are South East and the Metropolitan Police Service. Teams have supported five national campaigns this quarter including holiday fraud, student awareness, pension and ticket frauds and the NECC's next intensification, along with Action Fraud campaigns.

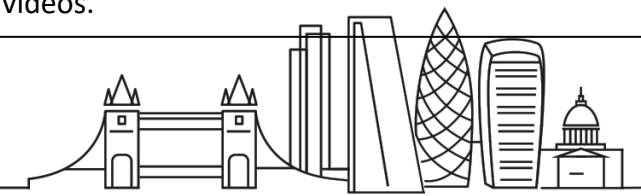
**F5a** Some local campaigns supported by Protect staff include:

- **NWROCU** – The North West Fraud Protect Conference is being held at the University of Central Lancashire with delegates also coming from the Midlands and Yorkshire. Estimated protect officers in attendance are 20 to 25.
- **TARIAN** – A project has been designed to upskill SMEs in the region on bribery and corruption. Two large Eventbrite sessions have been arranged for October, and as part of this there will be a focus on the “Thatscorruption” site, including the quiz.
- **All Regions** – In support of Op Emma 10, all regions are engaging with their universities to try and prevent students becoming money mules. This follows their recent work during freshers’ weeks trying to prevent fraud against students.
- **Met Police** – Focused on presentations on high harm areas of courier and romance fraud. They have also started a joint project with West Midlands ROCU and CoLP’s National Protect Coordinators Office to design and deliver romance fraud prevention and awareness videos.



**F6** In Q2 1,162 disruptions have been reported, this is an increase by 173% (+737) in comparison to the same period of 23/24.

It is expected that this trend will continue as the Protect teams become fully staffed and embedded, and as forces and regional teams increase their recording on APMIS.



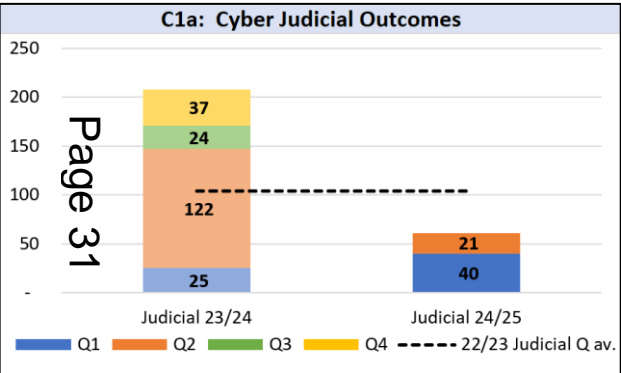


**Performance Measure 1:** We will increase the policing response and outcomes linked to NFIB / FCCRAS crime dissemination packages. We will ensure full and timely compliance from forces to record disseminations from the NFIB appropriately and that subsequent outcomes are reported back to NFIB correctly.

**Performance Measure 2:** We will increase intelligence led proactive operations and self-development operations regarding Computer Misuse Act offending, ensuring the relevant deconfliction safeguards are followed.

**Success Measures:**

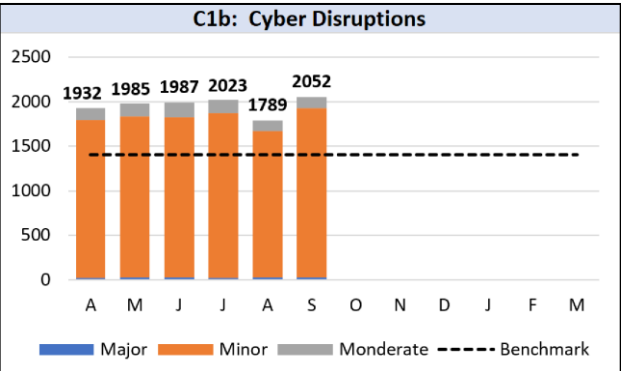
<b>C1a</b> Improve the judicial outcome rate	↓
<b>C1b</b> Increase the number of disruptions against cyber crime	↑
<b>C2</b> Increase the number of operations involving the Computer Misuse Act (CMA)	↑



**C1a** Nationally, there have been 21 cyber judicial outcomes during this period and 1,186 non-judicial outcomes. This is an 83% (-101) decrease in comparison to the same period of the previous year. Q2 for 23/24 was a high judicial outcome month with 122 judicial outcomes. Overall, judicial outcomes are reporting a 41% (-43) decrease in comparison to the benchmark for the previous year.

**C1b** National cyber disruptions are reporting a 65% (+2,316) increase in comparison to the same period for the previous year, and a 39% increase against the benchmark for the previous year.

- For Q2 there have been:
- **74 major** disruptions (15% increase (+11) in comparison to Q2 23/24)
  - **390 moderate** disruptions (67% increase (+26) in comparison to Q2 23/24)
  - **5,400 minor** disruptions (43% increase (+2331) in comparison to Q2 23/24)



**C2** Police CyberAlarm (PCA) is developing the processes and procedures to send proactive notification packages out to regions and forces. It is currently being piloted in the NEROCU and SEROCU from October 2024, whereby the regions receive two types of notification packs (vulnerability and local malicious IP addresses) through the PCA Dashboard with the intention to generate Pursue or Prevent opportunities. The aim is to roll this out nationally in February 2025.

Region	Notification Pack Type	Amount Allocated
NEROCU	Malicious Activity	13
NEROCU	Vulnerability	2
SEROCU	Malicious Activity	21
SEROCU	Vulnerability	8



**Performance Measure 3:** We will develop the current PROTECT notification processes to ensure a consistent approach to both the direct PROTECT officer taskings and the notifications delivered at scale.

**Performance Measure 4:** We will ensure ROCUs and Forces are regularly using Police CyberAlarm to help support member organisations when issues are identified and use the data to inform and drive PROTECT, PREVENT and PURSUE activity. PROTECT Officers will promote Police CyberAlarm to all SME organisations they engage with.

**Performance Measure 5:** We will deliver the new NPCC Cyber Resilience Centre (CRC) Model. This includes the new Operating Model to deliver the levels of consistency and assurance required. CRCs and PROTECT officers will work together to support each other’s work and grow CRC membership

### Success Measures:

**C3** Develop the Protect notification procedure and increase notifications issued.



**C4** Protect Officers to promote Police CyberAlarm to SME organisations.

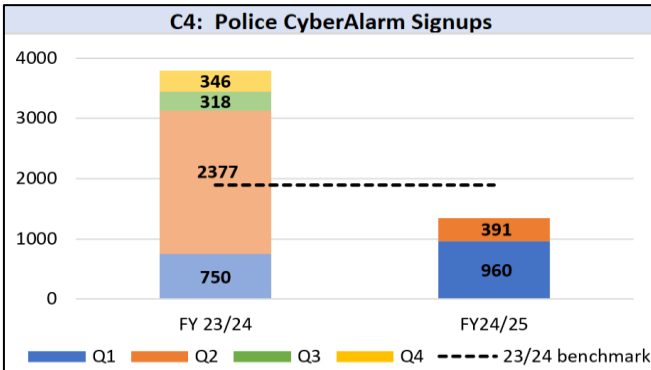


**C5** Increase the number of Cyber Crime Unit referrals to Cyber Resilience Centres.

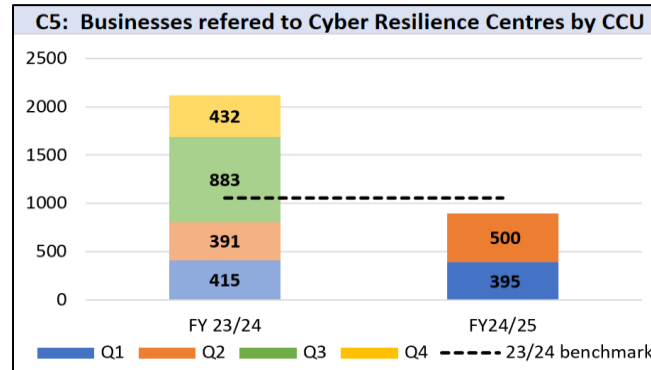


**C3** NFIB, TICAT and the NPCC have worked together to produce an operating procedure for the dissemination of three differing types of Protect notifications - Urgent Protect, Protect and Retrospective Protect. These notifications will be sent out by NFIB (unless urgent then directly from source) to the regional Protect teams, and this procedure is due to be rolled out in November 2024.

**C5** The recording of these returns has been subject to work on standardising the returns by regions and forces, resulting in the drop from Q3 23/24. Referrals rose to 500 in Q2, an increase of 28% (+109). When divided, Force Cyber Crime Unit referrals increased by 26% (+159) when compared to the same period in 23/24, while the number of Regional referrals decreased by 34% (-70).



**C4** In Q2 391 Small to Medium-sized enterprises (SMEs) signed up to Police CyberAlarm. This is in line with the 23/24 monthly average of 332, but a decrease of 59% (-569) on Q1. This could potentially be due to seasonal adjustments over the summer holiday period meaning that less engagements were held.







**Performance Measure 6:** We will develop improved referral process for new nominals - to include Target Operating Model and definition of when a referral should be made. We will introduce a single national or regional referral mechanism and implement risk assessment (CORA) and tasking mechanisms for PREVENT referrals.

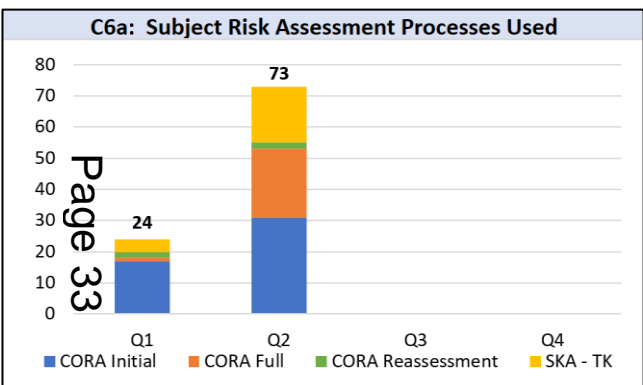
**Performance Measure 7:** We will roll out the Cyber & Digital Specials & Volunteers (CDSV) Programme and platform to every region and Force and ensure effective management and utilisation of CDSV skills across the network.

**Success Measures:**

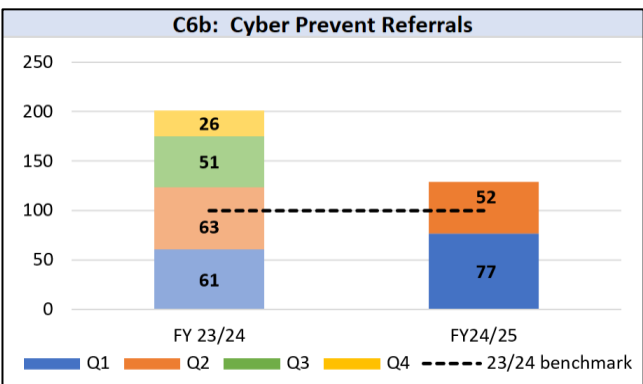
**C6a** Increase the number of CORA assessments made

**C6b** Increase the number of PREVENT referrals

**C7** Increase the number of CDSV Programme participants and their utilization across the network.



**C6a** Cyber Operations Rapid Assessments (CORA) consolidate threat, vulnerability, and impact data to equip decision makers with actionable intelligence for securing their cyber infrastructure. The number of risk assessments using this process increased from Q1 to Q2 from 20 to 55, an increase of 175% (+35). Proportionally however, the volume of CORA assessments fell from 83% to 75% in Q2.



**C1b** A total of 52 Cyber Prevent referrals were received in Q2, down 17% (-11) from Q2 the previous year. However, this was a slight improvement on the 23/24 quarterly average of 50 referrals, and the measure appears on track to improve upon last year's total.

**C7** At the end of Q2 there were 103 registered Cyber & Digital Specials and Volunteers registered across 28 forces and regions. Hampshire and TARIAN hold the largest numbers at 14 and 13 respectively. 20 CDSVs logged activity in Q2 which was lower than usual over the summer holiday period.

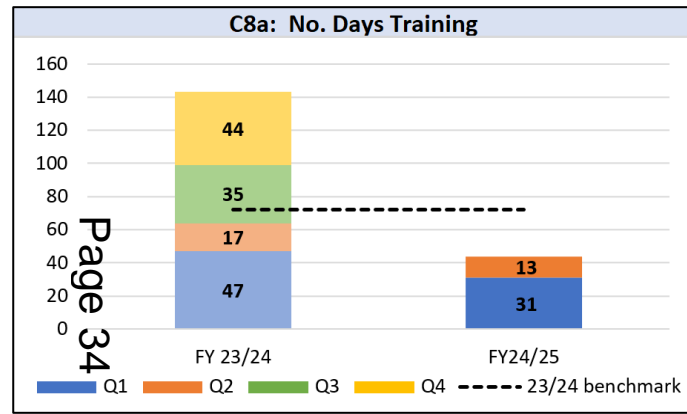
Some activities logged include:

- Research project into strengthening of cyber security practices amongst private sector organisations that are legally required to store and process sensitive information.
- Dark Net Market monitoring and intelligence generation
- Cyber Protect presentations to various community groups
- Cyber Choices presentation to schools
- Development of interactive Protect activities using CrowPi, AI robot and VR headsets
- Delivered 'Emerging Threats of AI' presentation at NHS staff conference.
- QR Code project - develop educational resources to raise awareness of Quishing.
- Delivered Police Cyber Escape Room
- Created and delivered a presentation on computers and the Law and created an app activity for the students to try at CyberFirst Girls Day
- Delivered School presentation on AI safety
- Completion of evidential package for Op Glitz
- Delivered cyber awareness training to PCSOs



**Performance Measure 8:** We will revise and roll out a clear training, CPD and accreditation pathway for all roles within TCUK, with regular reviews of the training needs analysis and advancements in technology / threats. NPCC Deliver new strategy and delivery with the Economic and Cybercrime Academy.

Success Measures:	
<b>C8a</b> Increase the number of Cyber training days	↓
<b>C8b</b> Increase the number of Cyber training delegates	↑



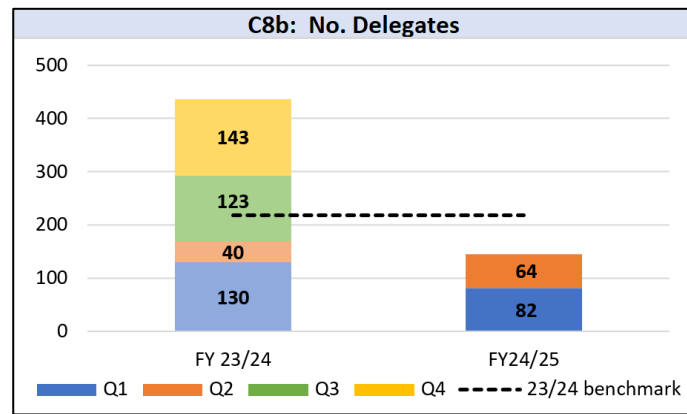
**C8a** During Q2 13 days of training were delivered to 64 delegates. The number of courses were down on Q2 23/24 by 23% (-4), and the quarterly average by 64%. However, there is often a seasonal dip in the second quarter and performance is expected to improve in the second half of the year.

**C8b** The number of delegates followed a similar seasonal pattern with the number for Q2 below the quarterly average for 23/24 by 41% (-45). However, in this case the number of delegates increased from Q2 23/24 to 64, a rise of 60% (+24).

Courses included Neurodiversity and the Police Manager, Cybercrime Foundation Course, Cybercrime Investigation Course and Cybercrime Line Managers Course.

The use of AccessPlanit (the same platform as ECCA) is to go live by the end of October 2024. This will enable all regions and forces to book their own courses, whilst enabling the NPCC to understand the capability of the network.

SudoCyber is a gamified learning platform where access is provided to officers and staff across TCUK by NPCC Cybercrime to support initial learning and ongoing CPD. SudoCyber contains multiple short training modules called labs covering a variety of areas across the 4Ps. During Q2 24/25 1,947 labs were completed.



<b>Committee:</b> Economic and Cyber Crime Committee	<b>Dated:</b> 19 November 2024
<b>Subject:</b> Cyber Griffin Update	<b>Public</b>
<b>Which outcomes in the City Corporation's Corporate Plan does this proposal aim to impact directly?</b>	CoLP impact the following Corp Plan outcomes: Vibrant Thriving Destination- (Community Safety/ CT) Dynamic Economic Growth- (National Lead Force)
<b>Does this proposal require extra revenue and/or capital spending?</b>	<b>N/A</b>
<b>If so, how much?</b>	<b>N/A</b>
<b>What is the source of Funding?</b>	<b>N/A</b>
<b>Has this Funding Source been agreed with the Chamberlain's Department?</b>	<b>N/A</b>
<b>Report of:</b> the Commissioner	<b>For information</b>
<b>Report author:</b> Charlie Morrison	

## Summary

Over the last period, Cyber Griffin was able to exceed its quarterly targets for the first time this financial year and conducted a record number of services in a single month. This has placed the programme on track to achieve its annual targets which are on average 20% increased from the previous year. The team continue to experience resilience issues, but recruitment processes have identified suitable replacement candidates.

## Recommendations

Members are asked to:

- Note the report.

## Main Report

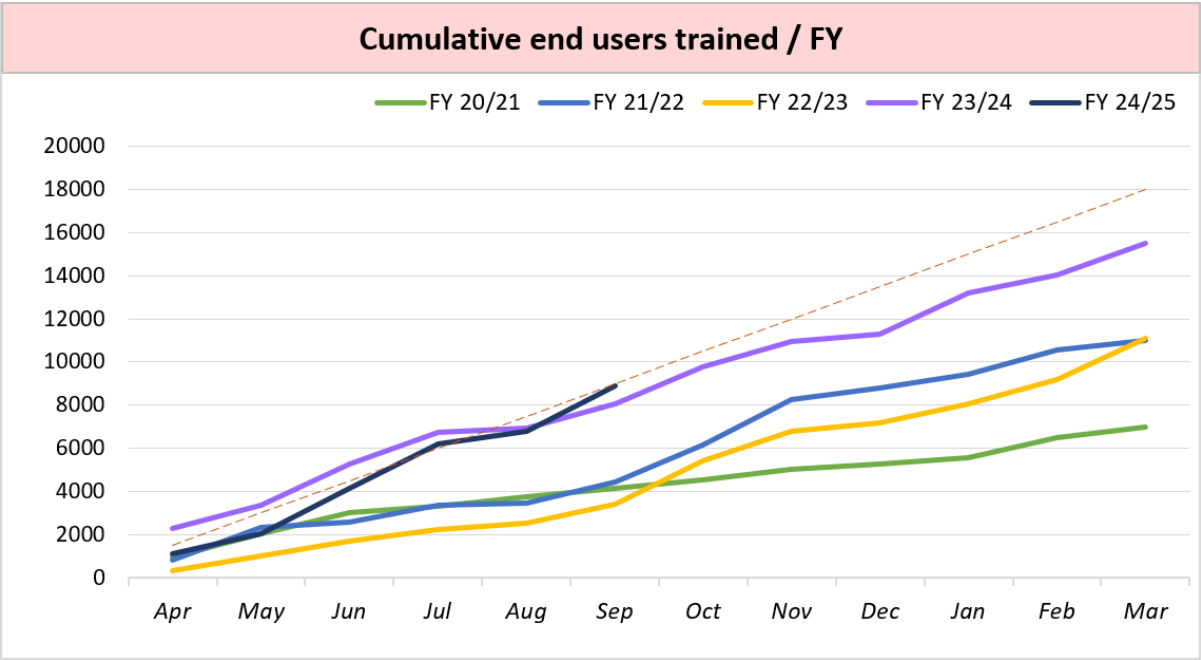
### Introduction

1. This report gives a brief update on the current position of the Cyber Griffin programme. For details of all Cyber Griffin services please visit: [www.cybergriffin.police.uk](http://www.cybergriffin.police.uk)

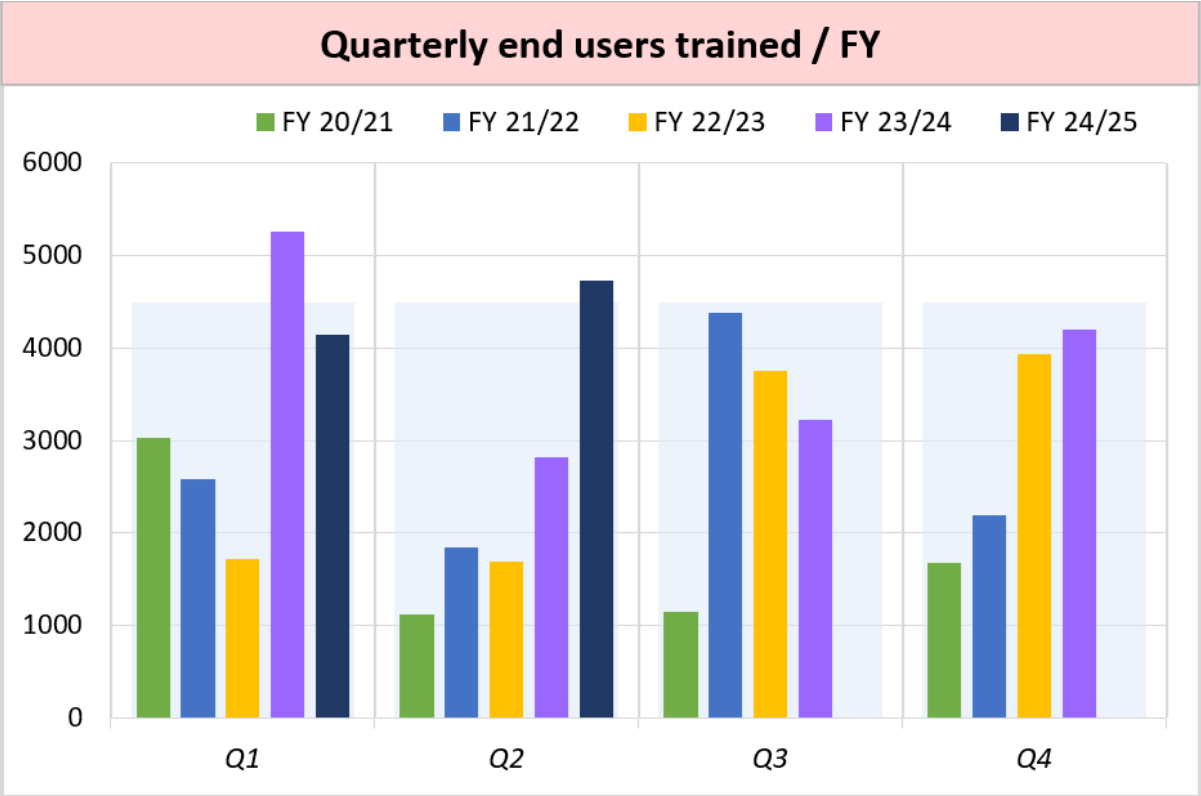
### Current Performance Position

2. Cyber Griffin trained 4,734 end users in Q2. This was 105% of the quarter's target of 4,500.

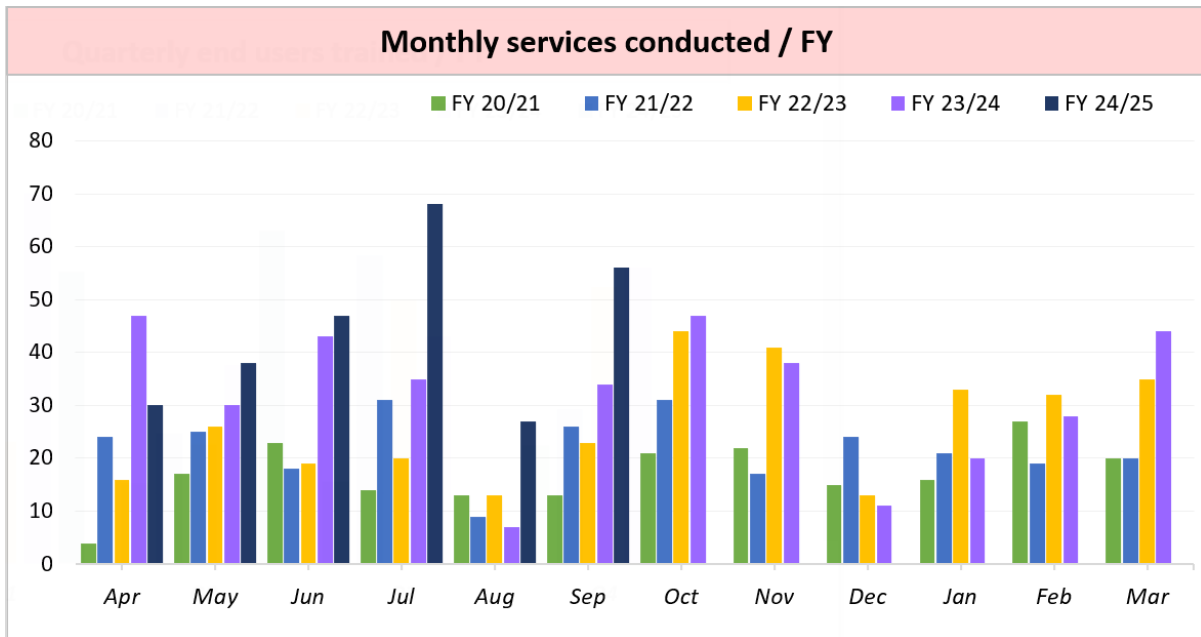
Graph showing Cyber Griffin’s cumulative end users trained over four financial years.



Graphs showing Cyber Griffin’s quarterly users trained compared over four financial years.



**Graph showing the number of Cyber Griffin services delivered over four financial years.**



3. Regarding locally set targets, in Q2, the programme trained 4,734 people (quarterly target of 4,500), conducted 151 services (quarterly target of 100) and partnered with 67 new client organisations (quarterly target of 50).
4. Regarding performance against national targets, Cyber Griffin continues to meet all nationally set key performance indicators (KPIs). Specifically, the programme has engaged with 100% of victims of cyber-dependent crime. Survey data also demonstrates that engagements create security behaviour changes in above 75% of delegates. The same events have a satisfaction rate of considerably above 75%.
5. Considering the success of the previous year, new heightened targets have been set to stretch the programme in the financial year 24/25. While Q1's performance did not meet these targets, performance has been recovered in Q2 and forecasts for Q3 suggest that these will be further exceeded.
6. Cyber Griffin's financial situation is strong but requires review. The programme has confirmed both the Corporation Business Levy and NPCC Cyber Crime Programme funding until March 2025. Additional costs have been incurred due to the recent officer and staff pay rises, but existing budgets are sufficient to absorb this cost for the next financial year. A decision has been made that Cyber Griffin will be costed against the direct costing model. This means that Cyber Griffin is expected to remain in budget for the next financial year, though the funding envelope will need review for financial year 24/25.

## Conclusion

7. In the new financial year, Cyber Griffin aims to deliver on more challenging targets. This is to ensure that Cyber Griffin serves both its existing network and services new parts of the community. Indications strongly suggest that the programme is on track to meet its new heightened targets. It's estimated however, that the programme is reaching its ultimate capacity in its current formation, and that greater delivery in the future would require additional support.

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<b>Committee(s):</b> Economic & Cyber Crime Committee	<b>Dated:</b> 19/11/2024
<b>Subject:</b> Innovation & Growth – Update of Cyber & Economic Crime related activities	<b>Public</b>
<b>Which outcomes in the City Corporation’s Corporate Plan does this proposal aim to impact directly?</b>	Driving Economic Growth
<b>Does this proposal require extra revenue and/or capital spending?</b>	No
<b>What is the source of Funding?</b>	NA
<b>Report of:</b> Damian Nussbaum, Executive Director Innovation and Growth	<b>For information</b>
<b>Report author:</b> Elly Savill, Senior Policy and Innovation Adviser	

## Summary

The core objective of Innovation & Growth (IG) is to strengthen the UK’s competitiveness as the world’s leading global hub for financial and professional services (FPS). This includes promoting the strengths of the UK’s offer and enhancing the UK’s position as a leader in FPS technology and innovation.

The following report summarises the activity that has been taking place across IG in relation to cyber and economic crime, as well as cross-team working between IG and the City of London Police (CoLP) since the ECCC last convened in September 2024. The report focusses on examples of collaboration and promotion with CoLP, as well as the AI Innovation Challenge.

## Links to the Corporate Plan

The activities set out in this report help deliver against the Corporate Plan’s outcome to support dynamic economic growth. Specifically, ensuring that the City has the safest, most secure business environment in the world and promoting the UK as a place that is open, innovative, and sustainable.

## Main Report

### Innovation & Growth/City of London Police cross-team working

1. We continue to use this report to review those activities which demonstrate the benefits of IG and CoLP collaboration to make the UK the safest place in the world to do business. IG continues to look for ways to promote the activity of CoLP and support their work as part of our wider stakeholder engagement.

## Promotion

2. Following engagement with the SME Strategy Team, IG met with Inspector Charlie Morrison, City of London Police. Charlie provided an update on Cyber Griffin and IG offered promote the scheme to stakeholders and to make an introduction to the City Development Investment Unit.

## Collaboration

3. On 8<sup>th</sup> October, the Police Authority Board hosted a roundtable on the UK's Financial Action Task Force (FATF) evaluation, alongside the Joffe Charitable Trust. The roundtable was attended by the key stakeholders who will be involved in the 2027 evaluation of the UK, including representatives from HM Treasury, the Home Office, HMRC, the FCA and the National Crime Agency, as well as private sector and civil society participants. The primary focus of the meeting was to discuss how engagement with the FATF process could make the UK's fight against economic crime more effective. As such, participants gave their views on the UK's potential vulnerabilities (in particular, relative to comparable jurisdictions) ahead of the 2027 evaluation. A representative from IG attended the roundtable. There will be follow-up activity between IG and the Police Authority Board, to scope a potential workstream to support key stakeholders in the run-up to the 2027 FATF evaluation, to help ensure a positive outcome in the evaluation and improve the efficacy of the UK's fight against economic crime.
4. As part of the AI Innovation Challenge, participants benefit from exclusive access to a variety of collaboration sessions. These sessions support the Challenge objective to develop and accelerate solutions to the use case. Alternatively, the sessions provide support and advice to help the technology firms scale. As the National Lead Force for fraud and NPCC lead for economic and cyber-crime, CoLP were well placed to share their expertise. IG recognised this opportunity and engaged with CoLP to finalise their theme and arrange the session. The AI Innovation Challenge received interest from National Economic Crime Centre (NECC) and it was agreed that a joint session for participants would be delivered in partnership with CoLP on 8<sup>th</sup> October. The session provided "a perspective from UK law enforcement on the use of AI created content within fraud and cyber-crime".

## **AI Innovation Challenge**

5. At the previous Committee meeting, Members received an update on the AI Innovation Challenge. The Challenge will bring together innovative technology companies and FPS to collaborate across a 7-week sprint. Participants will engage 1:1 to develop and accelerate solutions which answer: *How can AI prevent online fraud at the earliest possible stage by identifying and tracking fake identities – including synthetic identities and image or audio deepfakes?* Participants will also benefit from input and expertise from Supporting Partners Microsoft, Department of Business and Trade (DBT), and London and Partners.
6. The sprint commenced with the opening presentations at Guildhall on 23<sup>rd</sup> September. The technology participants presented their solutions to the use case and the financial services provided initial reflections and questions. Based on feedback, the technology and financial services participants were partnered up



for the sprint 1:1. These meetings commenced the following week and follow specific themes to guide discussions. They are:

- W/C 23rd September Week 1: Opening Presentations from tech companies
  - W/C 30th September Week 2: Use case exploration and product limitations to overcome
  - W/C 7th October Week 3: Data and Security
  - W/C 14th October Week 4: AI Governance
  - W/C 21st October Week 5: Performance and Scalability Design
  - W/C 28th October Week 6: preparation for closing presentations
  - W/C 4th November Week 7: Closing Presentations by tech companies (7th November)
7. Since the last Committee, IG have been pleased to confirm NayaOne as an additional Supporting Partner on the Challenge. NayaOne have provided participants with exclusive access to a sandbox environment and variety of relevant data. This includes driving licenses, bank statements, utility bills, audio files, videos and images. The technology participants have the option to test their solutions in this environment and using this data.
8. In preparation for the public showcase event at Guildhall on 4<sup>th</sup> December, IG is continuing to engage with the COLC marketing and media teams. This includes working with a videographer for interviews with participants which can be used across social media and the Global City website.

### **Corporate & Strategic Implications**

9. Strategic implications – This work supports the Corporate Plan outcome to drive dynamic economic growth.
10. Financial implications – All budgets are contained within existing departmental budgets and business planning.
11. Resource implications – All resourcing requirements are scoped as part of departmental business planning.
12. Legal implications – None identified for this paper.
13. Risk implications – None identified for this paper.
14. Equalities implications – The stakeholder work as part of this work is mindful of balancing the needs to have the right stakeholders identified while also supporting the City of London Corporation's EDI commitments.
15. Climate implications – None identified for this paper.
16. Security implications – None identified for this paper.

## **Conclusion**

17. The AI Innovation Challenge sprint is well underway and the team are preparing for the Public Showcase this December.

### **Elly Savill**

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